



WESTLAKE  
DERMATOLOGY

& Cosmetics September 1, 2011

Juany Tellez  
Juany Cleaning Service  
2800 S. Hwy 35  
Suite #150  
Austin, TX 78704

To Whom it May Concern,

I hired Juany Cleaning Service to clean our office space nearly 5 years ago upon the recommendation of one of my employees, who had been using her service for her home for some time. Westlake Dermatology is a busy physician practice; our office space includes patient exam rooms, surgical rooms, and administrative office areas. When we brought Juany Cleaning Service on for nightly janitorial services, we occupied 13,000 sq ft of leased space. Last year we moved into our own 37,000 sq ft facility, which includes both a JCAHO accredited surgical suite and 2,000 sq ft retail store. At that time, we interviewed several large/corporate janitorial services, whom we thought might be better suited to handle such a large facility. In the end we decided to continue working with Juany Cleaning Service for all of our janitorial needs, and we continue to be glad that we made that decision.

It is remarkable to me that Juany Cleaning Service is just as suited to residential as it is to the specialty cleaning that is required for a large medical practice. Juany's staff is friendly and responsible. They have never missed a scheduled cleaning and are attentive to detail. They provide detailed cleaning in our retail area and terminal sterile cleaning in our surgical suite. I can count on their service to deliver a clean place of work every day. I highly recommend their service for any type of business.

Sincerely,

Rosanne Nikolaidis,  
General Manager